

ANZ Investor Day Auckland, New Zealand

AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED

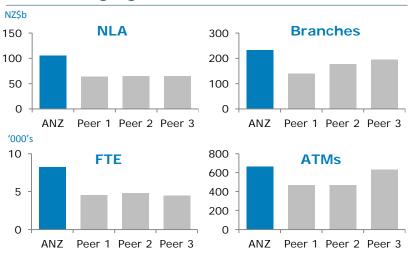
Thursday, 4 June 2015

New Zealand Update

Antonia Watson
CHIEF FINANCIAL OFFICER, NEW ZEALAND

Delivering stable low-risk annuity returns

Leveraging our scale to deliver value¹



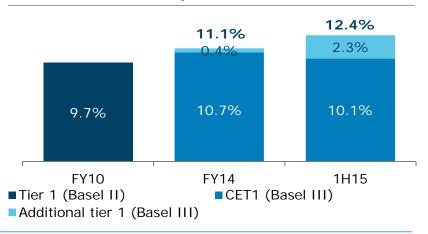
Strong high quality returns

NZ\$m	FY10 ²	FY14	1H15
Income	3,227	3,762	1,931
Expenses	1,544	1,464	739
PBP	1,683	2,298	1,192
NPAT	884	1,682	841
CTI	48%	39%	38%
FTE ³	9,298	7,782	7,811
NIM (Geog. ex. Markets)	2.31%	2.53%	2.56%
ROE ⁴	~12%	~17%	~17%

Funding super-regional growth



Well capitalised bank

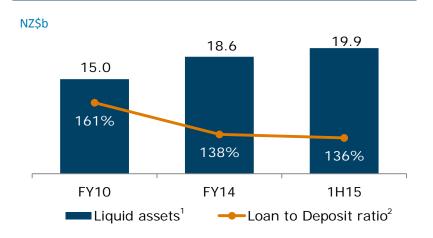


^{1.} Source: 2014 KPMG Financial Institutions Performance Survey. 2. FY10 pro forma profit per results announcement (assumes 100% ownership of ING for the full year). Subsequent periods cash profit per results announcements. 3. NZ Geography FTE excluding NZ-based FTE who work for ANZ's Australian businesses. 4. Cash profit (FY14 and 1H15) or pro-forma profit (FY10) as a percentage of average equity.

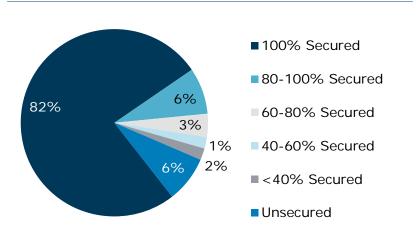


Efficient business and a strong balance sheet

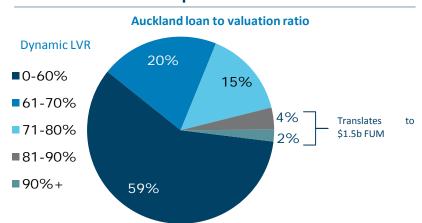
Balance sheet strength



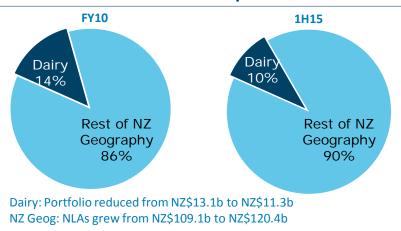
Well secured loan portfolio



Balanced exposure to Auckland



Better balanced portfolio



- 1. Funding ANZ NZ would be able to raise through repo with RBNZ. Includes mortgage backed securities. Liquid assets are per RBNZ regulatory liquid assets definition
- 2. Net loans and advances as a ratio to customer deposits



Summary

Clear strategy

- Clear focus areas that will continue to deliver us further growth
- More efficient business focused on maintaining positive jaws
- Leveraging our scale to help Kiwis achieve more

Delivering to strategy

- Succeeding in a core market for the Group
- Delivering stable, low risk, annuity returns
- NZ represents 21% of the Group cash profit

Real momentum

- Balance sheet is significantly stronger than when we entered the GFC
- Much greater discipline in our focus on shareholder value
- The "new" ANZ is just over 2 years old and has real momentum for further growth



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APPENDIX

Creating New Zealand's best bank

ANZ Group Strategy

Strengthen our position in our core markets of Australia & New Zealand

STRONG CORE MARKETS

Connecting customers to faster growing regional capital, trade & wealth flows

PROFITABLE **ASIAN GROWTH**

Built on common infrastructure & enterprise focus for greater responsiveness, efficiency and control

ENTERPRISE APPROACH

ANZ New Zealand's Strategy

Simplify products

Operate as one business.

Attract, develop and retain world class service and sales teams

Improve data analytics for better customer interactions

Develop digital and payments capability

and processes

easier for customers

NZ's Best Bank

Leverage Scale

Create Scale

How?

- ✓ One team
- One set of systems
- One product set
- One brand
- One branch network

How?

- ✓ Global hubs
- Branch optimisation
- Improve brand recognition
- World class sales and service teams
- Upgrade core systems
- Digital and Payments infrastructure

How?

- Best service recognition
- Best brand consideration
- Integrated channels
- Leveraging Group capabilities
- Data driven customer insights
- Automation of work flow
- Optimised channel investment

NZ's Best Bank

Our Vision:

'Helping Kiwis achieve more'

Our Goal:

- #1 Service
- #1 Market Share
- Growing
- Visible in the community

2017 +2010-2013 2013-2016

Creating a more efficient, higher return business

	Create Scale 2010 - 2013	Leverage Scale 2013-2016	Scale advantage 2017
	2010 (FY10)	2015 (1H15)	2017
Core systems	2	1	1
Brands	2	1	1
ANZ brand consideration ¹	27%	44%	Market leading
Staff engagement ²	64%	78%	Best practice
Branches / Coverage	315 / 75%	229 / 85%	Increase coverage
NZ Geography - CTI	47.6%	38.3%	Market leading
- NPAT (NZDm)	884	1,682 (FY14) 841 (1H15)	
NZ Division - CTI	48.4%	40.1%	Market leading
- NPAT (NZDm)	543	1,177 (FY14) 605 (1H15)	

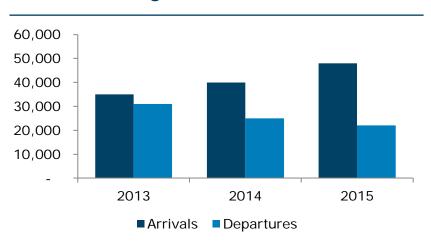
Brand consideration - sourced from Colmar Brunton and McCulley Research Limited (first choice, or seriously considered)



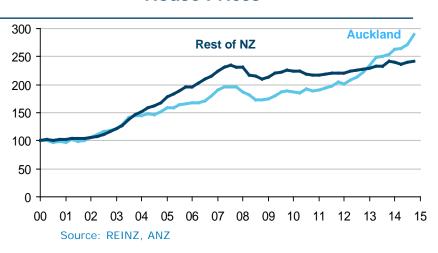
Staff engagement survey for 2015 as at July 2014

Auckland

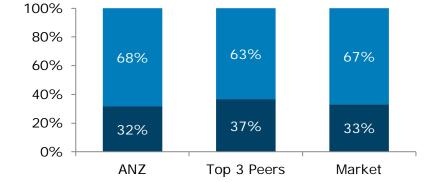
Net Migration for Auckland¹



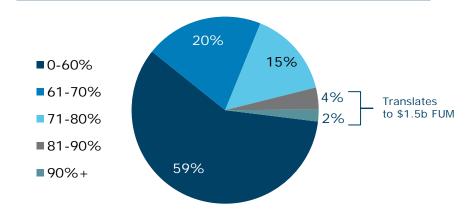
House Prices²



Auckland Home Loan registration portfolio³



ANZ Mortgage LVR Profile for Auckland⁴



- 1. Statistics NZ
- 2. REINZ
- 3. Core Logic, stock (number) of mortgage registrations. Top 3 peer banks are ASB, WBC and BNZ

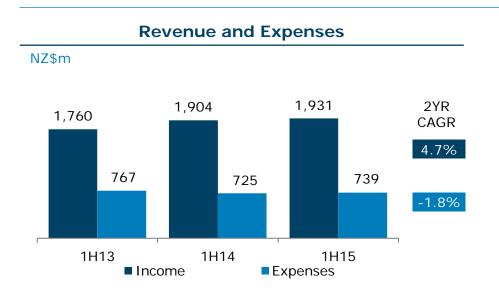
■ Rest of country

. Dynamic basis, as of March-15

Auckland

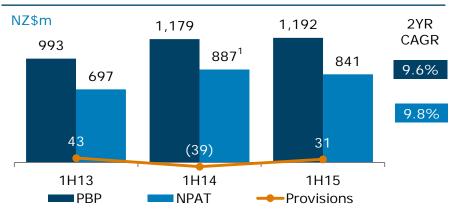
1H15 FINANCIALS

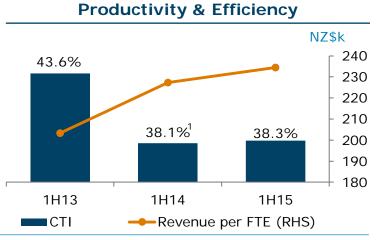
NZ Geography Profit and Loss



	NZ\$m	Growth %
	1H15	PCP ¹
Income	1,931	1.4%
Expenses	739	1.9%
PBP	1,192	1.1%
Provisions	31	large
NPAT	841	(5.2%)
NZ Division		
Income	1,437	5.6%
Expenses	576	2.5%
Institutional		
Income	335	5.0%
Expenses	93	1.1%
Wealth		
Income	156	(31.6%)
Expenses	70	4.5%

PBP, Provisions, NPAT

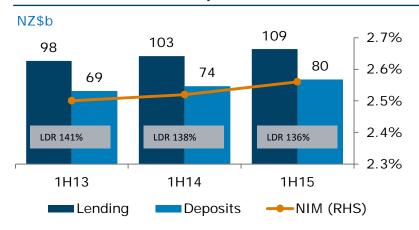




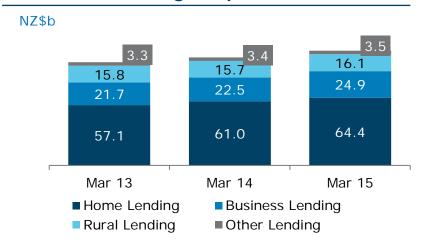
^{1.} Excluding one off insurance recovery related to the ING frozen funds PCP growth rates: Income 6.5%, PBP 9.6%, NPAT 2.3%, Wealth Income 13.0% Note: All values in New Zealand Dollars. All data relates to New Zealand Geography, which comprises the New Zealand components of New Zealand Division, IIB, Global Wealth, GTSO and Group Centre divisions.

NZ Geography Balance Sheet

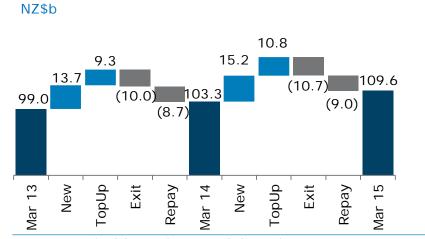
Net loans, Deposits and NIM¹



Lending composition

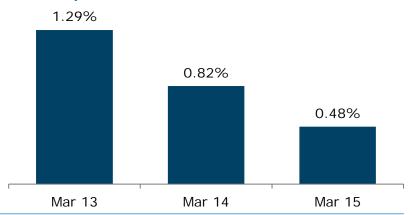


Customer lending flows²



Credit Quality

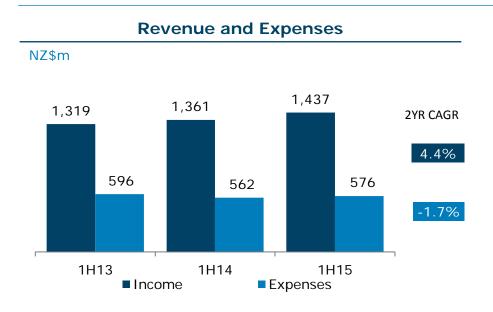
Gross Impaired Assets / Gross Loans and Advances³



- New Zealand Geography NIM excludes Markets
- GLA excluding capitalised brokerage/mortgage origination fees, unearned income and customer liabilities for acceptances
- Includes capitalised brokerage/mortgage origination fees, unearned income, and customer liabilities for acceptances

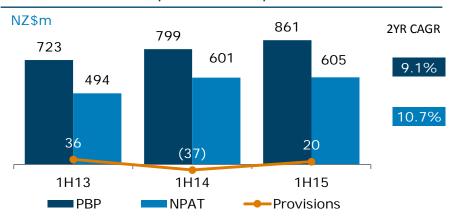


NZ Division Profit and Loss

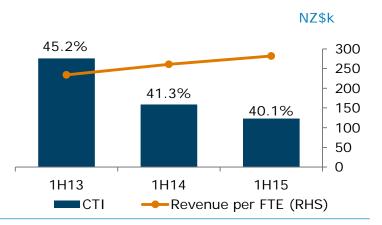




PBP, Provisions, NPAT



Productivity & Efficiency

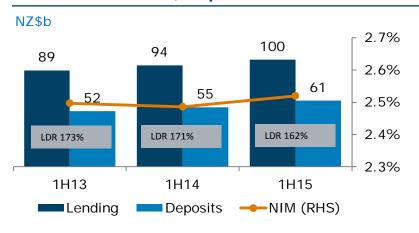


Note: All values in New Zealand Dollars. All data relates to New Zealand Division, which comprises Retail and Commercial business units

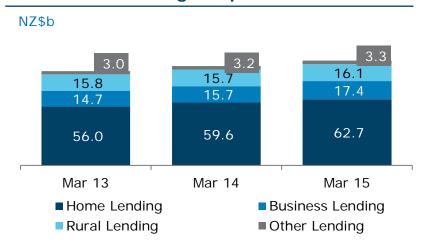


NZ Division Balance Sheet

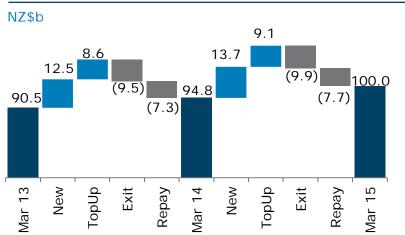
Net loans, Deposits and NIM



Lending composition

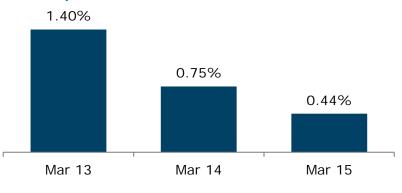


Customer lending flows¹



Credit Quality

Gross Impaired Assets / Gross Loans and Advances²

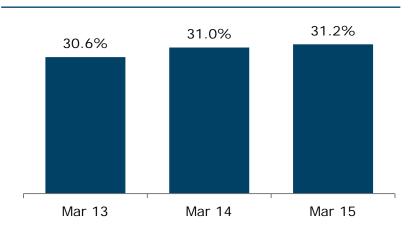


- 1. GLA excluding capitalised brokerage/mortgage origination fees, unearned income and customer liabilities for acceptances.
- 2. Includes capitalised brokerage/mortgage origination fees, unearned income, and customer liabilities for acceptances
 Note: All values in New Zealand Dollars. All data relates to New Zealand Division, which comprises Retail and Commercial businesses

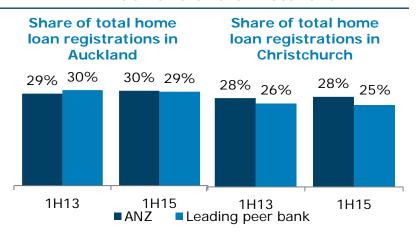


NZ Home Loans

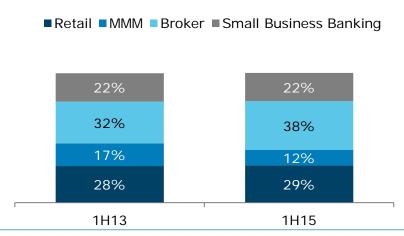
Home Loan Market Share¹



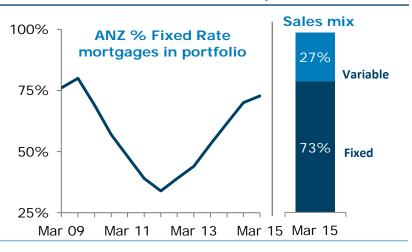
#1 in Auckland and Christchurch²



Home Loan sales by Channel³



Home Loan book composition

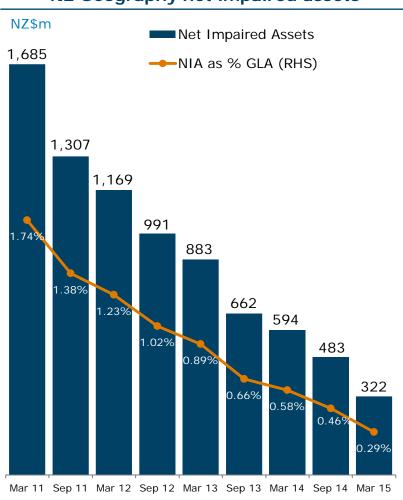


- 1. RBNZ Mar 2015, relates to NZ Geography
- 2. Core Logic. Leading peer bank Auckland ASB, Christchurch Westpac
- 3. Retail Branch and Contact Centre, MMM Mobile Mortgage Manager Note: All values in New Zealand Dollars

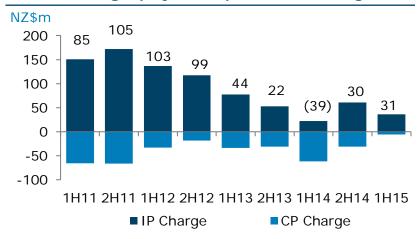
RISK MANAGEMENT

New Zealand

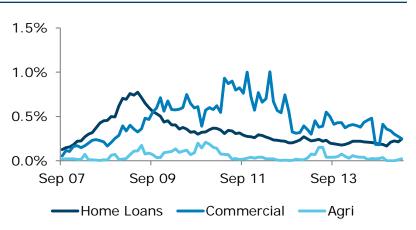
NZ Geography net impaired assets



NZ Geography total provision charge



NZ Division 90+ days delinquencies



New Zealand mortgages portfolio

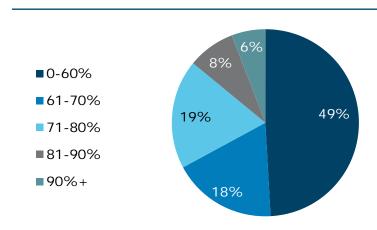
1H15 portfolio statistics

Total Number of Mortgage Accounts	494k
Total Mortgage FUM (NZD)	\$64b
% of Total New Zealand Lending	59%
% of Total Group Lending ¹	11%
Owner Occupied Loans - % of Portfolio	75%
Average Loan Size at Origination (NZD)	\$289k
Average LVR at Origination ²	64%
Average Dynamic LVR of Portfolio ³	49%
% of Portfolio Paying Interest Only ⁴	22%

Individual provision as % of average NLA

	FY12	FY13	FY14	1H15
Group ¹	0.38%	0.25%	0.22%	0.17%
New Zealand Mortgages ⁵	0.07%	0.04%	0.06%	0.01%

Dynamic loan to valuation ratio



Mortgage portfolio by region



- 1. As % of group average NLA
- 2. Average LVR at Origination (not weighted by balance)
- 3. Average dynamic LVR as at (not weighted by balance) Dynamic LVR graph as at Feb 2015
- 4. Excludes revolving credit facilities
- 5. Individual Provision as % average NLA.

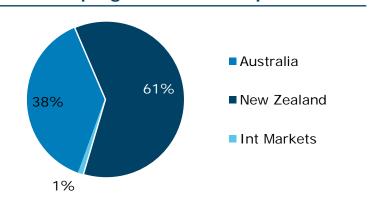
41%

Property, Resources & Agri portfolio – NZ position relative to ANZ Group

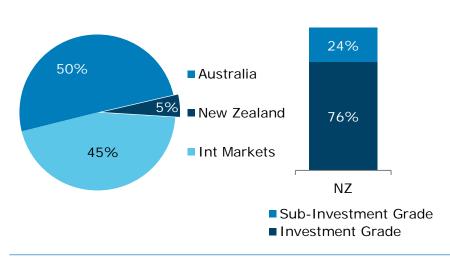
Commercial Property outstandings¹



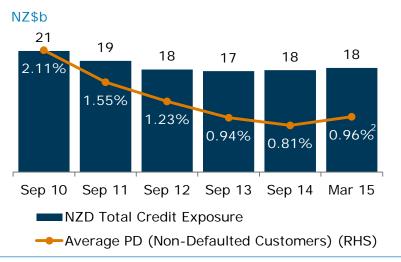
Group Agriculture EAD splits



Resources exposure credit quality (EAD)



New Zealand Agri credit quality



- 1. As per ARF230 disclosure
- 2. PD model changes account for 11bps increase in 1H15.



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